

FEATURES

ADVANTAGES

BENEFITS

GM Vehicle Inquiry System (VIS) Integration



GM Vehicle Inquiry System (VIS) Integration is an innovative, industry-leading product that makes the entire service repair order write-up quicker and easier. With ADP's w.e.b.Suite[®] 1000, GM VIS Integration allows service personnel to view all GM vehicle information including open recall campaigns from the Service application. GM dealers will also save valuable time during the repair order write-up process as the GM VIS report request is automatically submitted during the repair order write-up process without having to access GM DealerWorld. At the end of the day, GM VIS Integration will dramatically increase your service department productivity, revenue per repair order, and customer satisfaction.

FEATURES	ADVANTAGES	BENEFITS
Full integration within ADP's w.e.b.Suite 1000	<ul style="list-style-type: none">- View all GM vehicle information during the repair order write-up process. (i.e., campaign information, warranties and claim history, etc.)	<ul style="list-style-type: none">- Can help minimize financial losses due to write-up errors.- Provide employees with quicker and more thorough response to customer needs.- Helps increase customer satisfaction through a more efficient / informed service team.
Open Recall Campaigns	<ul style="list-style-type: none">- View all "open" recall campaigns.- Selected campaigns automatically added to repair order.	<ul style="list-style-type: none">- Can help increase revenue per repair order with "Automated" campaign notification.- Can improve employee productivity by eliminating manual effort entering recall campaigns on repair order.
Automated VIS Inquiry	<ul style="list-style-type: none">- Acquire VIS inquiry automatically without having to access GM DealerWorld Portal.	<ul style="list-style-type: none">- Can help minimize the time to create repair orders.- Helps increase employee productivity with automated access to all GM vehicle information.

To learn how GM VIS Integration can help you manage your dealership for maximum profit, talk to an ADP associate today at **888.424.6342**, or contact us by email at ds_telesales@adp.com.

