



SELL TRUCKS, PARTS AND SERVICE PROFITABLY.™

## SOLUTIONS FOR MACK TRUCK DEALERS

### ADP Truck Clients enjoy a number of benefits provided by ADP Team Truck:

➤ **Truck Talk**, our bi-monthly newsletter in its 10th year of continuous publication which contains helpful tips and information for ADP users

➤ The annual **ADP Truck Users' Conference** providing excellent networking opportunities with other users and facilitating increased system utilization as you learn from other users and ADP product experts

➤ **Support** through our DealerSuite.com website and via toll-free phone numbers

For more information about how ADP can help you Sell More Trucks, Parts and Service Profitably visit DealerSuite.com or call us at 800-488-7825, ext. 6599.



### STRONG MANUFACTURER RELATIONSHIPS HELP DEALERS RUN THEIR BUSINESSES SMOOTHLY

ADP has built a strong long-term relationship with Mack Trucks Inc. that streamlines processes and connects you with the systems that are important to your business. Customized software designed specifically for Mack Truck dealers transfers data efficiently between the systems you use.

#### Volvo/Mack LPA Interface

Provides initial and daily transfer of parts history and inventory information, as well as receipt of automatic and suggested stockorders. The LPA application receives part information from the dealership and uses stock levels, sales history, and forecast formulas to automatically order and deliver specified parts to the dealer and prepare stocking order recommendations. In addition, the manufacturer prepares a listing of parts that need to be ordered Direct Ship.

#### Volvo/Mack Fleet Charge Billing

Transfers parts invoice and service repair order information that has been identified as a Volvo/Mack Charge transaction. This information is then transferred via FTP to the designated FTP server for transmission to Volvo/Mack.

#### Volvo/Mack Parts Locator

Sends parts inventory quantity information to Volvo/Mack. Dealers are able to view parts quantity information from other dealers on the Volvo/Mack dealer network. The information is polled and updated weekly.

#### Parts Orders

Selects all parts generated from the standard application stockorder based on the order number, type and sources requested. It then downloads the information in the defined format for transmission to Mack Truck.

#### Parts Returns

Selects all Mack parts with an excess quantity generated from the standard application excess stock report and downloads the information in the defined format for transmission to Mack Truck. The data is placed in the same directory (path) as the standard Mack Truck stockorder download.

#### Warranty Download

Captures warranty claim information from closed repair orders in the ADP Service account and transfers it to the MackNet PC.

#### Truck Special Options

A set of options specifically created for truck dealers' pricing needs. All ADP Truck Clients receive this software at no charge.

#### Parts Price Updates

#### Automated Labor Time Guides

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